



February 27th, 2025

Dear GEC Staff and Students,

We want to inform you of a cybersecurity incident involving PowerSchool. PowerSchool is the student information system that the Goodwill Excel Center and many other schools use to store student information. PowerSchool has reported that unauthorized access led to the exfiltration of certain personal information from PowerSchool. For more detailed information, please see PowerSchool's notice at <https://www.powerschool.com/security/sis-incident/>.

Some of you may have received an email communicating about this cybersecurity incident. We want to reassure you that only contact information (such as names, phone numbers, and email addresses) is stored in our PowerSchool database along with, for students, dates of birth. We do not collect sensitive data such as Social Security numbers for students, and thus, no Social Security numbers were entered by us in Power School.

While it is not believed that this breach of contact information (and, for students, date of birth) poses an immediate risk, we want to ensure you are aware of the complimentary identity protection services that PowerSchool is offering. These services provide monitoring and protection to help your information remain secure.

If you are age 18 or over you can follow these enrollment instructions:

- Ensure that you enroll by May 30, 2025 (Your code will not work after this date at 5:59 UTC)
- Visit the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/plus>
- Provide your activation code: CTYU949PRK
- For over the phone assistance with enrollment or questions about the product, please contact Experian's customer care team at 833-918-9464
- Be prepared to provide engagement number B138812

Please do not hesitate to reach out with any questions you may have. We want to ensure you have the information necessary about this incident. The safety and security of our GEC community is always of primary importance and priority to us.

Sincerely,

Dr. Chelsea Kirk

Dr. Chelsea Kirk
Executive Director
Chelsea.Kirk@goodwillexcelcenter.org